Quality Assessment and Improvements are key elements the UK Human Research Protection Program (HRPP) will be evaluated on for reaccreditation (see Element 1.5.B below). In fact, the concepts are the central basis of the accreditation process. Quality assessment programs that contribute to regulatory compliance and improvements in human research protections exist throughout the institution. There are also established mechanisms for obtaining feedback from diverse constituents in the HRPP. To improve participant protections, there is probably no better method than going directly to the source—the participants themselves.

The Office of Research integrity offers a **sample participant satisfaction survey** that research investigators may use or adapt to obtain feedback from study participants to support quality improvement practices. Whether used routinely or as part of a **PI Self-Assessment**, feedback from your research participants may provide valuable information to help improve compliance and enhance effectiveness of your informed consent process. Participants should be assured that responses will not impact how they are viewed or treated and that every effort will be made to prevent others not on the research team from knowing who responded and what responses were provided. Seeking participant feedback also demonstrates appreciation for the valuable contribution of research participants.

More tips and tools are available on the ORI Quality Improvement Program website at [www.research.uky.edu/ori/QIP/QIP%20Main.htm](http://www.research.uky.edu/ori/QIP/QIP%20Main.htm)

**ORI Customer Service Feedback Form**

**ORI welcomes feedback from the research community.** Suggestions, concerns, opportunities, ideas, compliments all may be submitted anonymously using **ORI’s online customer service form** [https://redcap.uky.edu/redcap/surveys/?s=jB2Nfm](https://redcap.uky.edu/redcap/surveys/?s=jB2Nfm).

In addition there is a process for researchers or research participants to formally register suggestions, concerns and/or complaints regarding ORI/IRB Administrative Procedures, IRB Decisions, or other human research protection issues. Instructions on who to contact depending on the situation are provided on the ORI website at [www.research.uky.edu/ori/concerns_suggestions.htm](http://www.research.uky.edu/ori/concerns_suggestions.htm)
This fall, we hope you will be able to join us Friday, September 12, for our 16th annual human subjects protection conference.

This year’s conference, entitled Human Subject Protection: Don’t Stop Believin’, will once again take place at the Northern Kentucky Convention Center and will feature a diverse group of speakers discussing cutting edge topics such as:

- Ethical issues in the clinical translation of stem cell research
- IRB review of international research
- History of the research ethics and regulation field
- Consent privacy and data sharing in the age of the genome
- What online studies tell us about the future of consent procedures and participant identify verification
- Valid informed consent and using “teach back” in the research setting

For more information: view the full conference brochure.

To register: visit www.cincinnatichildrens.org/cme and click the “Continuing Education Portal” link on the right. To receive the discount rate of $100, select UK under Registration Type. All payments are non-refundable.

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of Cincinnati Children’s Hospital Medical Center and Schulman Associates Institutional Review Board, Inc. Cincinnati Children’s is accredited by the ACCME to provide continuing medical education for physicians. Physician: Cincinnati Children’s Hospital Medical Center is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. This activity has been approved for AMA PRA Category 1 Credit™.

Nursing: Contact hours will be awarded to nurses who attend the entire program and complete an evaluation tool.

Cincinnati Children’s Hospital (OH-046, 9/1/2015) is an approved provider of continuing nursing education by the Ohio Nurses Association (OBN-001-91), an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

Psychology: Cincinnati Children’s Hospital Medical Center is approved by the Ohio Psychological Association-CME Program to offer continuing education for psychologists. Cincinnati Children’s (provider #31083996), maintains responsibility for this program.

Attendance qualifies as refresher Human Subject Protection training.

We look forward to seeing you Friday, September 12!

Questions or comments? Email us at belinda.smith@uky.edu. To remove your name from our mailing list click here.