Project GATeWAY
June 2023 Update

UK Research

UK's research grants administration operations were assessed in 2022 as a part of Project GATeWAY (Grants Administration Transformation as the WAY Forward). In January 2023, three strategic opportunities from the assessment – Structure, Collaboratives, and Technology – began being implemented. Currently the project is in the Design Phase, the first of four phases (Design, Build & Test, Implement, and Optimize) to transform research and grants administration.

WHAT YOU NEED TO KNOW

- UK Research Administration is moving to a shared services model for local grants administration. A new organizational structure, **Collaboratives**, will be developed, along with new job architectures, business processes and staffing, to provide opportunities for growth, continuing education and pathways for career advancement for administrators.

- The project is currently in the Design Phase and has included thoroughly mapping current state business processes. We are beginning to design the future state, which will increase our efficiency and support our grants administration staff. Several working groups are supporting the design and development of the services to be provided by the Collaboratives. We are set to have a directional model in late June.

- For more information about the Project, including most recent updates, times of office hours, and frequently asked questions, please visit our website at Project GATeWAY Phase 2.

WHERE WE ARE

Design	Build & Test	Implement	Optimize

Feb. '23	Mar. '23	Apr. '23	May '23	Jun. '23	Jul. '23	Aug. '23	Sept. '23	Oct. '23	Nov. '23	Dec. '23	Jan. '23	Feb. '23

WORKING GROUPS

Structure

- 19 group current state Business Process Redesign sessions
- Validated process maps with Working Group Champions
- Hosting future state design sessions

Collaboratives

- Five Collaboratives Visioning sessions
- Established Vision and Guiding Principles with the Working Group
- Drafted organizational models
- Discussing where work should live
- Refining the service catalog

Technology

- Developed full technology inventory and identified integrations
- Determining technological needs with new organizational structure
- Considering technology enhancements

WHAT'S UPCOMING

30-Day Lookahead

- Conduct **future state business process redesign sessions** utilizing the new Collaboratives structure
- Select a preliminary **organizational model**
- Develop **organizational structure, staffing levels, and FTEs required for Collaboratives** with Collaboratives Working Group
- Develop an **enhanced technology roadmap** identifying long-term needs and opportunities for automation

90-Day Lookahead

- Validate **and finalize future state business processes**
- Develop **governance framework** and define **governance roles and responsibilities**, as well as formal job architecture
- Reevaluate **staffing levels, FTE requirements, and organizational structures across RA** due to changes with Collaboratives
- Develop **operational policies and procedures** for Collaboratives
- Identify resourcing needs for **new technologies**
- Design **learning strategy and training curriculum**