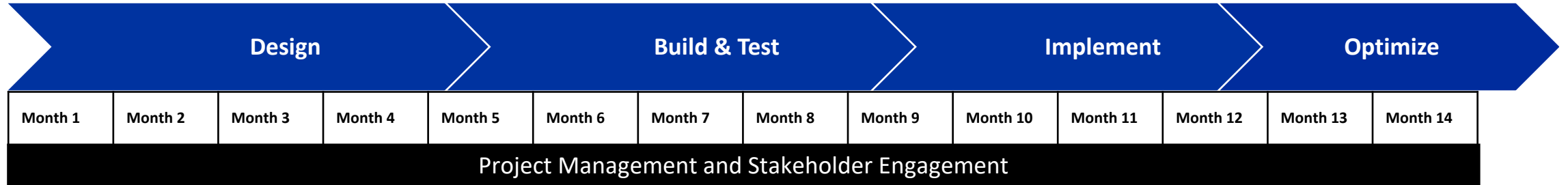


## Program Timeline

The activities covered in the following section are to be delivered by the Deloitte and UK teams over a 14-month engagement.



### Description:

As a part of the Design Phase, the Deloitte team will work through transforming the current state into an optimized future state by analyzing business processes and redesigning organizational structures for efficiency.

### Key Deliverables:

1. Business Process Redesign
2. Organizational Design
3. Governance Framework(s)

### Description:

As a part of the Build and Test phase, the Deloitte team will work to design an optimal Collaborative organizational structure, staffing the organization, and developing training for workforce and organizational efficiencies.

### Key Deliverables:

1. Build and Implement Governance
2. Develop Operating Policies and Procedures
3. Knowledge Base Complete with Knowledge Articles

### Description:

As a part of the Implement phase, the Deloitte team will Go-Live with the Collaborative organization in three different waves. The Deloitte team will support stabilization and incorporate lessons learned based on prior go-lives.

### Key Deliverables:

1. Training
2. Assess Readiness
3. Launch